



# What Makes AMC Important For Businesses



**LET YOUR  
BUSINESS  
GROW  
AS YOU  
GROW**

Long term growth tool  
Build sustainable growing business with us

Your customers are looking for speed, quality and consistency in maintenance services. An annual maintenance contract (AMC) could be the right option for your service business. An AMC is a service contract that you offer to customers, and it will remain valid for a specific period of time. Customers will pay an AMC fee to you, and you'll take care of all maintenance services for them during this period. With the help of the best AMC Management Software, you can create an easy-to-use schedule of services for each product according to your customer's needs.

Let's have a glance at Why AMC is important?

## **To Schedule Regular Customer Services:**

Service CRM is the simple and easy-to-use software that helps you manage customer details, organize your contracts, and track maintenance. It stores data like contract duration and amount, product details, contact information, customer details, etc. It also sends you notifications when there is a need to schedule jobs or contact customers.

## **Easy Service Reminders Boost Quality Services:**

Using Field Service Management Software, you can rest easy knowing there's a way to receive timely reminders about upcoming service. You can receive routine service notifications through text message so that you don't have to pay for services every time your equipment fails. With an annual maintenance contract, the expert team won't have to waste time providing you with services in a timely manner. And this is just one of the many benefits of signing up for an annual maintenance contract.

### **To Make Happy Customer For Longer Time:**

Building customer loyalty and preventing customer loss are top priorities for any business. One way to accomplish those goals is to use customer relationship management software. This software helps you manage the relationship with your customers, track their service history, and analyze their purchasing habits. The most important benefit of this type of software is that it gives you access to expert technical advice on a regular basis.

### **Routine Services Reduce Damages Of Products:**

In this digital age, our reliance on technology has increased. A malfunctioning device can cause an interruption in business, but customer relationship management software can help you avoid high repair costs and unexpected damages. AMC support will ensure that your technicians are available at a moment's notice to provide effective customer service. This will keep your customers happy and loyal.

ServeWell CRM is India's best AMC Management Software for a reason. We are committed to empowering you with the tools, knowledge and support you need to be successful with your business.

## **CONTACT US**

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